

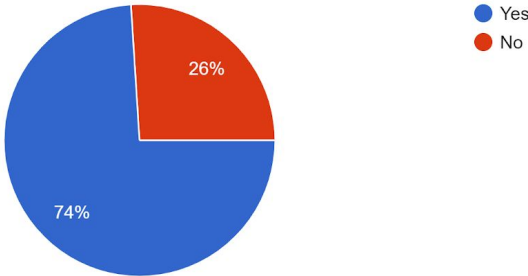
Parent/Guardian Communication Survey Results

November 2019

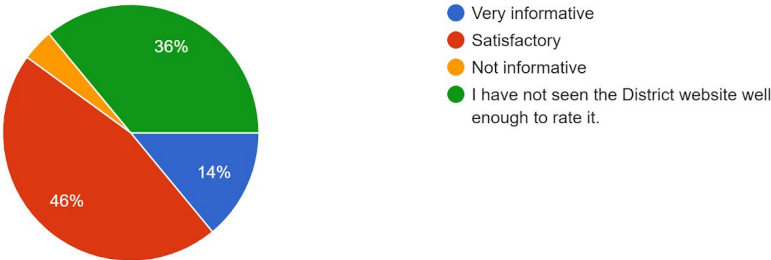
See Q & A at the end of document.

AA Cole

1. Have you seen our new District website that went live in September of this school year?
50 responses



2. What are your overall thoughts of our new website?
50 responses



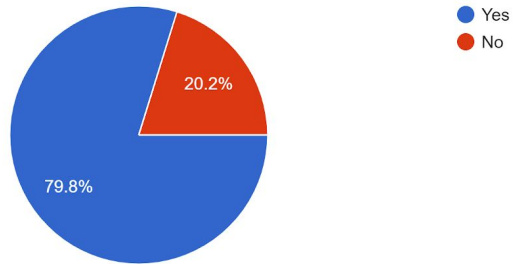
3. Were you able to locate what you were looking for on our District website?
50 responses



Brewerton

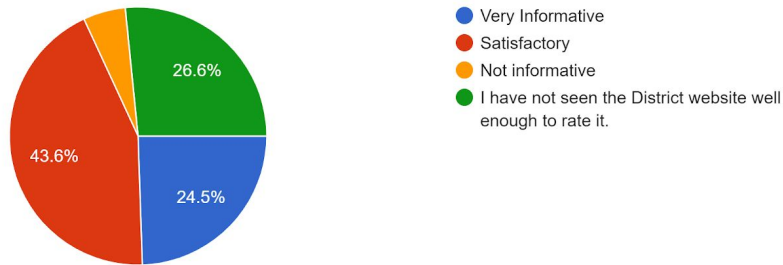
1. Have you seen our new District website that went live in September of this school year?

94 responses



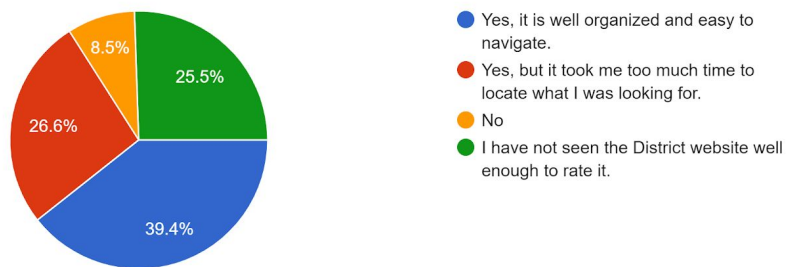
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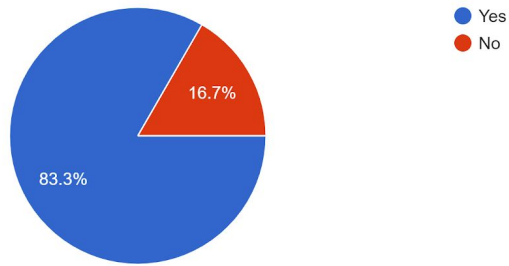
94 responses



CS Middle School

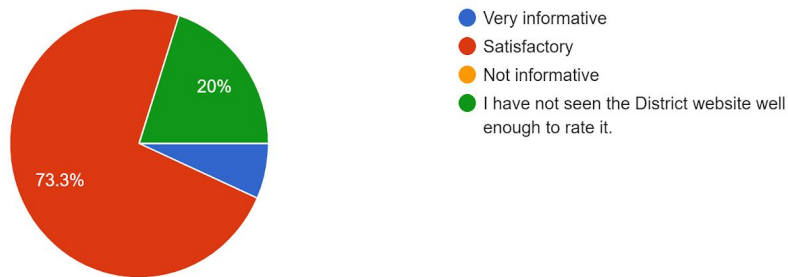
1. Have you seen our new District website that went live in September of this school year?

30 responses



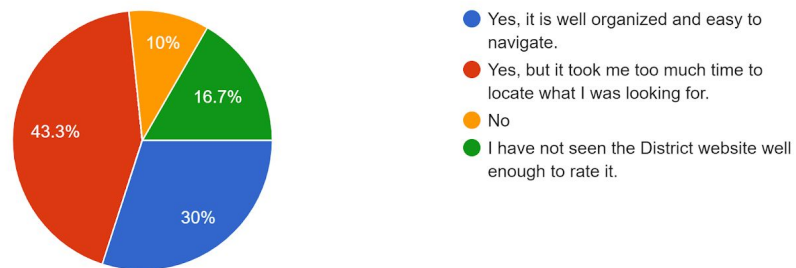
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30 responses



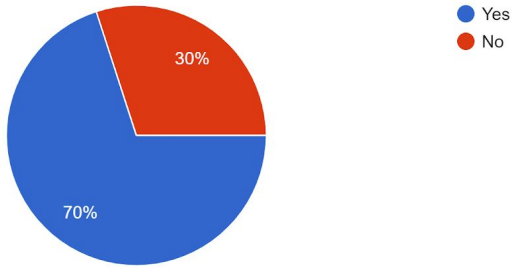
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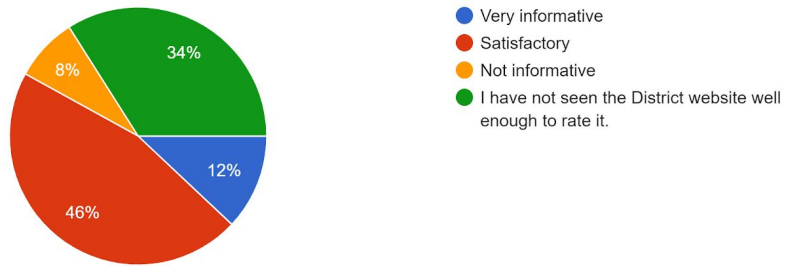


Hastings-Mallory

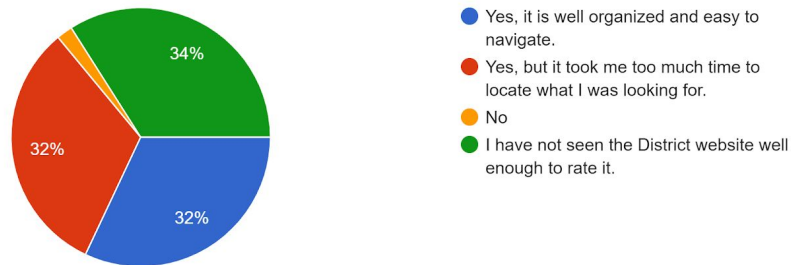
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50 responses



2. What are your overall thoughts of our new website?
50 responses



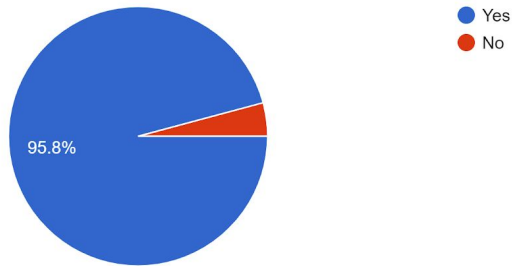
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50 responses



Millard-Hawk

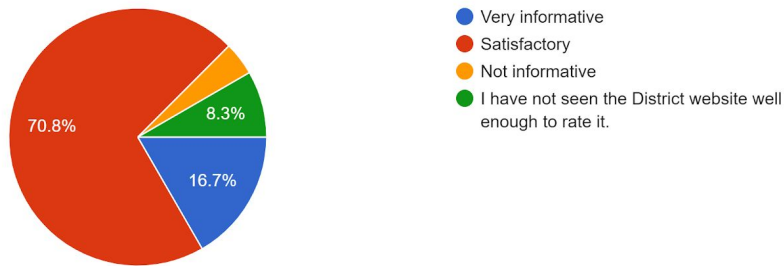
1. Have you seen our new District website that went live in September of this school year?

24 responses



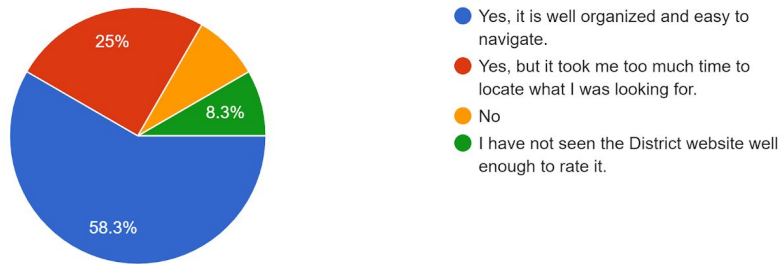
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24 responses



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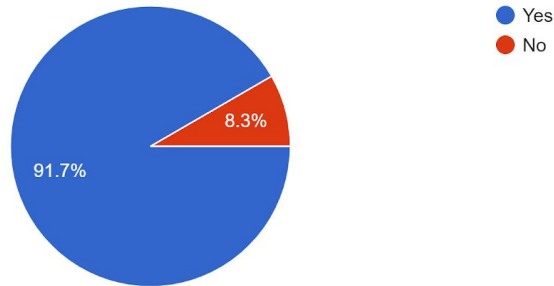
24 responses



PVM High School

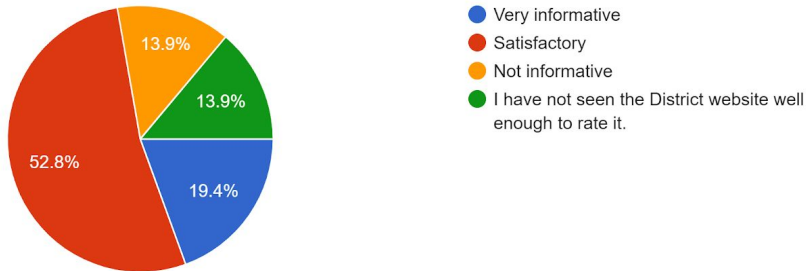
1. Have you seen our new District website that went live in September of this school year?

72 responses



2. What are your overall thoughts of our new website?

72 responses



3. Were you able to locate what you were looking for on our District website?

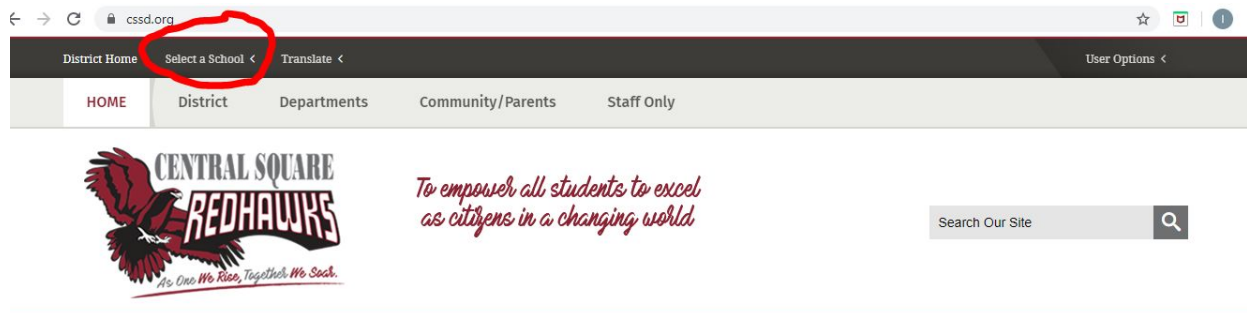
72 responses



Q & A

Below we have addressed some of the concerns mentioned in the responses to the survey.

1. How do I request paper report cards?
 - a. The answer to the question is the documents linked below.
 - b. Parent letter regarding paperless report cards, January, 2019
 - i. <https://dochub.com/igerchman/pkJJ51r/parent-letter-for-paperless-report-cards-3-pdf?dt=fA1yDChmdLh-RXBSZfMZ>
 - c. Parent Access Guide for SchoolTool
 - i. <https://www.luminpdf.com/viewer/5e2ca52dd626960018d47b75>
2. How do I access my student's school information on the website?
 - a. From any page locate the Select a School. The drop down allows you to select any school building. If you wish, you can bookmark these pages.



3. How can I navigate the website's mobile app? It looks different than the website.
 - a. Mobile apps are designed to be responsive to the different sizes of mobile apps. Each person's device is unique. When on the mobile app, you can toggle between the app and the full version of the website if you prefer that view. At the bottom of the page, locate the "View Full Site" button. One of the major differences between the app and the website are the Global Icons. On the website these are found on any page.



However, on the app, they are found under Menu, then Global Icons.

4. Why aren't the bus routes posted on the website?
 - a. Bus routes are not posted to the website for safety purposes.
5. Who should I contact when I have questions about:
 - a. Attendance?
 - i. If you receive a call in error, call the building secretary at the elementary level or the attendance secretary at the secondary level.
 - ii. To update your contact information, call the District Registrar.

- b. Report Cards?
 - i. Call the building secretaries at the elementary level or the counseling office at the secondary level.

- c. Events and Calendar Information?
 - i. Contact the building secretaries.