Parent/Guardian Communication Survey Results
November 2019

See Q & A at the end of document.

AA Cole

1. Have you seen our new District website that went live in September of this school year?
50 responses

- 74% Yes
- 26% No

2. What are your overall thoughts of our new website?
50 responses

- 36% Very informative
- 46% Satisfactory
- 14% Not informative
- 3% I have not seen the District website well enough to rate it.

3. Were you able to locate what you were looking for on our District website?
50 responses

- 36% Yes, it is well organized and easy to navigate.
- 24% Yes, but it took me too much time to locate what I was looking for.
- 8% No
- 32% I have not seen the District website well enough to rate it.
Brewerton

1. Have you seen our new District website that went live in September of this school year?
94 responses

2. What are your overall thoughts of our new website?
94 responses

3. Were you able to locate what you were looking for on our District website?
94 responses

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![Chart](image1)

- **Yes**
- **No**

![Chart](image2)

- Very Informative
- Satisfactory
- Not informative
- I have not seen the District website well enough to rate it.

![Chart](image3)

- Yes, it is well organized and easy to navigate.
- Yes, but it took me too much time to locate what I was looking for.
- No
- I have not seen the District website well enough to rate it.
1. Have you seen our new District website that went live in September of this school year?
30 responses

- Yes: 83.3%
- No: 16.7%

2. What are your overall thoughts of our new website?
30 responses

- Very informative: 73.3%
- Satisfactory: 20%
- Not informative: 6.7%
- I have not seen the District website well enough to rate it: 0%

3. Were you able to locate what you were looking for on our District website?
30 responses

- Yes, it is well organized and easy to navigate: 43.3%
- Yes, but it took me too much time to locate what I was looking for: 30%
- No: 16.7%
- I have not seen the District website well enough to rate it: 10%
1. Have you seen our new District website that went live in September of this school year?
   50 responses

2. What are your overall thoughts of our new website?
   50 responses

3. Were you able to locate what you were looking for on our District website?
   50 responses
1. Have you seen our new District website that went live in September of this school year?
24 responses

2. What are your overall thoughts of our new website?
24 responses

3. Were you able to locate what you were looking for on our District website?
24 responses
1. Have you seen our new District website that went live in September of this school year? 
72 responses

- Yes: 91.7%
- No: 8.3%

2. What are your overall thoughts of our new website? 
72 responses

- Very informative: 52.8%
- Satisfactory: 13.9%
- Not informative: 13.9%
- I have not seen the District website well enough to rate it: 19.4%

3. Were you able to locate what you were looking for on our District website? 
72 responses

- Yes, it is well organized and easy to navigate: 37.5%
- Yes, but it took me too much time to locate what I was looking for: 15.3%
- No: 12.5%
- I have not seen the District website well enough to rate it: 34.7%
Below we have addressed some of the concerns mentioned in the responses to the survey.

1. How do I request paper report cards?
   a. The answer to the question is the documents linked below.
   b. Parent letter regarding paperless report cards, January, 2019
      i. [https://www.luminpdf.com/viewer/5e2ca52dd626960018d47b75](https://www.luminpdf.com/viewer/5e2ca52dd626960018d47b75)

2. How do I access my student’s school information on the website?
   a. From any page locate the Select a School. The drop down allows you to select any school building. If you wish, you can bookmark these pages.

3. How can I navigate the website’s mobile app? It looks different than the website.
   a. Mobile apps are designed to be responsive to the different sizes of mobile apps. Each person’s device is unique. When on the mobile app, you can toggle between the app and the full version of the website if you prefer that view. At the bottom of the page, locate the “View Full Site” button. One of the major differences between the app and the website are the Global Icons. On the website these are found on any page.

   ![Image of website navigation](image1)
   ![Image of mobile app navigation](image2)

   However, on the app, they are found under Menu, then Global Icons.

4. Why aren’t the bus routes posted on the website?
   a. Bus routes are not posted to the website for safety purposes.

5. Who should I contact when I have questions about:
   a. Attendance?
      i. If you receive a call in error, call the building secretary at the elementary level or the attendance secretary at the secondary level.
      ii. To update your contact information, call the District Registrar.
b. Report Cards?
   i. Call the building secretaries at the elementary level or the counseling office at the secondary level.

c. Events and Calendar Information?
   i. Contact the building secretaries.